## ARNOLD SCHWARZENEGGER GOVERNOR

## State of California HEALTH AND HUMAN SERVICES AGENCY



S. KIMBERLY BELSHÉ SECRETARY

Agency
Departments &
Boards:

Aging

Alcohol and Drug Programs

Child Support Services

Community Services and Development

Developmental Services

Emergency Medical Services Authority

**Health Services** 

Health and Human Services Data Center

Managed Risk Medical Insurance

Mental Health

Rehabilitation

Social Services

Statewide Health Planning and Development

## MESSAGE FROM THE SECRETARY CALIFORNIA PERFORMANCE REVIEW

In his first State of the State address, Governor Schwarzenegger underscored his commitment to making government more effective, efficient and responsive and called for a rigorous review of government – its performance, practices and costs. He subsequently issued an Executive Order establishing the California Performance Review (CPR), which tapped the expertise and experience of state employees, including many from the California Health and Human Services Agency (CHHSA) and its departments, in a systematic examination of the way in which government conducts the public's business.

The CPR culminated in hundreds of recommendations outlined in a report presented August 3, 2004, to the Governor, who has made it clear that he wants as much input as possible, from as many people as possible, before deciding how he will respond to those recommendations. For more information, please visit the CPR's Web site at www.cpr.ca.gov.

While the CPR's work has ended, ours has only begun. It is now incumbent upon CHHSA to evaluate the organizational and programmatic proposals within our jurisdiction and provide informed recommendations to the Governor.

Toward this end, CHHSA has initiated processes for soliciting feedback on the CPR's recommendations from constituency groups as well as department employees. In addition, the Governor has appointed a special commission that will be conducting public hearings in August. The hearing for issues related to CHHSA is scheduled for August 20 in San Diego.

The CPR is an unprecedented initiative aimed at improving the performance and accountability of state government. Constructive feedback from constituency groups, state employees and the public is essential to providing informed recommendations to the Governor on the CPR's proposals. We also invite your comments via the CPR website (cprchhs@chhs.ca.gov).

- KIMBERLY BELSHÉ